



U.S. Immigration
and Customs
Enforcement

SEVP

STUDENT AND EXCHANGE VISITOR PROGRAM

12th Washington International Education Conference

January 27, 2014

SEVP Policy

- Engaging Stakeholders
 - Draft Guidance Campaign
- Feedback Process
 - Efficient, timely and beneficial
- A Look Ahead
 - Feedback opportunities on *Study in the States*
 - StudyintheStates.dhs.gov/draft-guidance

SEVP School Certification

- Initials and Updates
 - Committed to reducing wait times
- Recertification
 - Update on the first and second cycles of recertification
- Best Practices
 - Communication is key
 - Trends

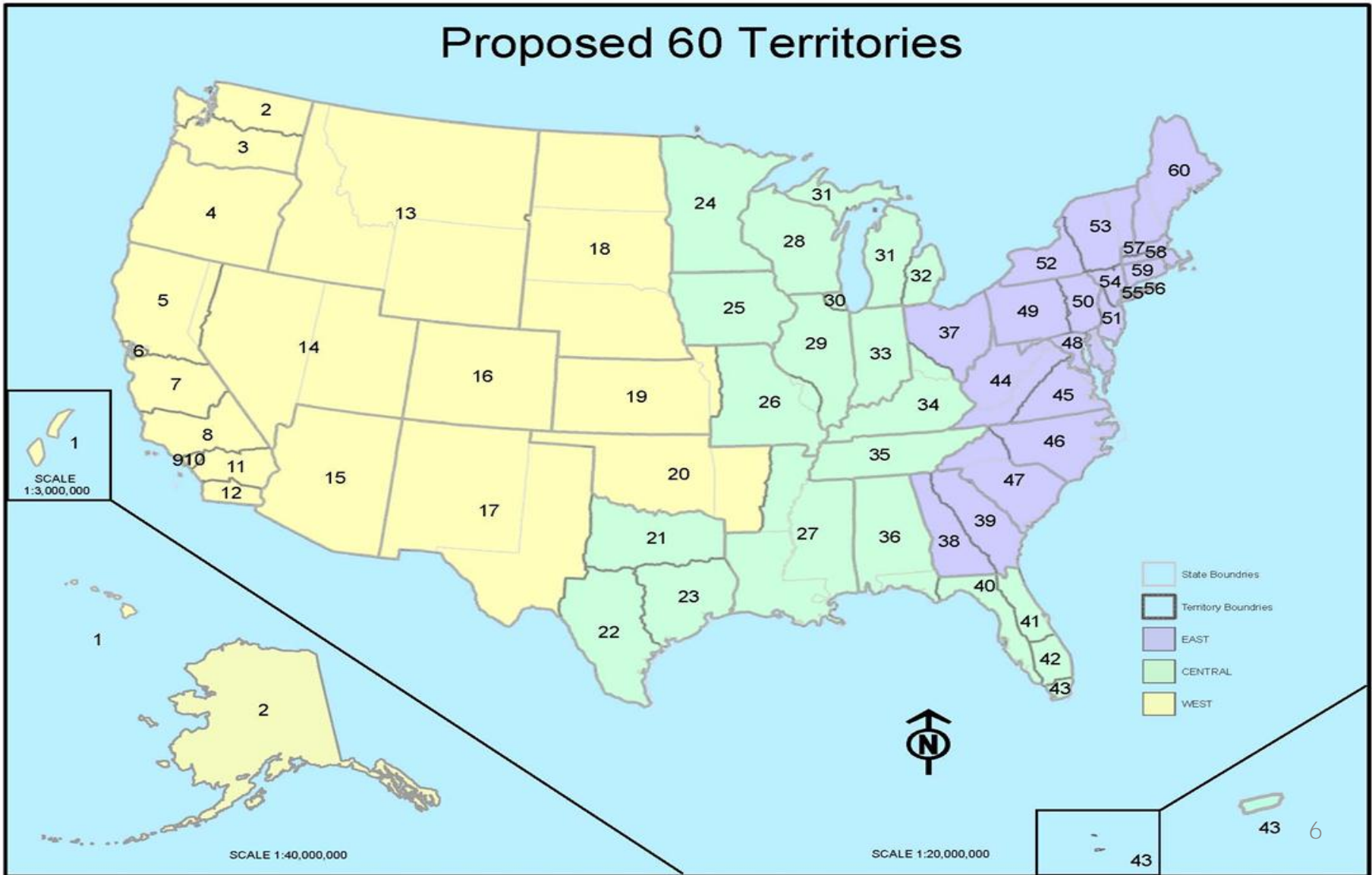
SEVP Analysis & Operations Center

- Remaining Compliant
 - Best practices
 - English as a second language (ESL) update
 - Out of cycle reviews & site visits
- The Field
 - ICE CTCEU: Project Campus Sentinel
 - FBI JTTF: Campus Liaison Initiative

SEVP Field Representatives

- Implementation Schedule
 - Mid-2014
- Mission
 - Liaison between SEVP & schools
- Regions
 - 60 field reps in 3 regions (east, west, central)
- Hiring
 - USAJOBS.gov

SEVP Field Representatives



SEVP SEVIS Help Desk

- Tier 1 vs. Tier 2
 - Tier 1: General SEVIS questions
 - Tier 2: For additional troubleshooting
- Correction Requests
 - Additional information required
- Best Practices
 - Responsiveness is key
- Looking Ahead
 - In 2014, SEVP will transition the SEVIS Help Desk into the SEVP Response Center located in the Washington, DC area

SEVIS Enhancements

- Improve operability & usability
 - Related to user feedback
 - Addressing key functionalities
 - Upgraded performance enhancements
- Future communications
 - Director's message
 - Webinar series

Intergovernmental Coordination

- Integrated & consistent collaboration
 - DHS Office of Academic Engagement
 - U.S. Customs and Border Protection
 - U.S. Citizenship and Immigration Services
 - U.S. Department of State

Government Resources

- *Study in the States*
 - Draft Guidance Campaign
 - Webinars and Live Q&A sessions
 - Social media platforms
 - Twitter: @StudyinStates
 - Facebook: Facebook.com/StudyintheStates
 - Blog: StudyintheStates.dhs.gov/blog
 - Watch our new SEVP 101 video here
- SEVP Publications
 - *SEVP Spotlight (Quarterly)*
 - *SEVP Conference Bulletin (Monthly)*

SEVP Values Your Feedback

- Stakeholder Satisfaction Survey
 - StudyintheStates.dhs.gov/schools/conferences/survey



Pre-Submitted Questions

- Can you give us a brief update of what's on the cutting edge, in terms of programming, at the Student and Exchange Visitor Program?

- In what stage of development is SEVIS II?



- What do the higher education community and non-profit agencies need to know as SEVP moves forward?

- Should the higher education community and non-profits expect to see additional costs in order to maintain their current F and J programs?

- Is there any plan to include other visa categories to SEVIS, such as H, O, TN, TD, etc?

Question & Answer

- For case specific questions, contact the SEVP Response Center
 - SEVP@ice.dhs.gov
 - 703-603-3400
 - Monday through Friday, 7:00 a.m. and 5:00 p.m. ET, except holidays
- For technical issues, contact the SEVIS Help Desk
 - 800-892-4829
 - Monday through Friday, 7:00 a.m. and 5:00 p.m. ET, except holidays